Functional Analyst

Job description

We are seeking several highly skilled and customer-focused Functional Analysts to become an essential member of our customer-oriented **core Ailyce team**. Ailyce is an innovative and intelligent contextual AI-driven platform that is revolutionizing how software projects are created and managed.

As part of our core team, you won't just be another analyst --- you'll be a **vital bridge** between our customers and Ailyce's AI-driven development capabilities. You'll work directly with customers to understand their business needs, translate requirements into actionable specifications together with the powerful Ailyce platform, and lay the foundation for successful AI driven project development. Your analytical expertise and exceptional communication skills will be crucial in ensuring project success.

This is a rare opportunity to be part of something from the ground up --- working at the exciting intersection of functional analysis and cutting-edge AI technology. You'll have direct influence over how projects are initiated and structured, while working with our state-of-the-art AI driven Ailyce platform that understand context and user intent. Your contributions will directly impact how software projects are analysed, prepared, and developed in the AI era.

Key responsibilities

- Lead customer engagement and requirement gathering sessions to prepare projects for AI-driven development with Ailyce
- Conduct complex functional analysis to translate business needs into detailed specifications that Ailyce can process
- Collaborate with customers, AI engineers, and development teams to ensure seamless project preparation and execution
- Lead comprehensive functional analysis sessions with customers to gather, analyze, and structure complex business requirements
- Create with Ailyce detailed functional specifications, user stories, process flows, and acceptance criteria optimized for AI-driven development
- Build and maintain strong customer relationships, serving as a key point of contact for require-ments and project preparation
- Facilitate requirement workshops and validation sessions, ensuring stakeholder alignment and sign-off
- Define quality standards and validation criteria for AI-generated solutions
- Contribute to the evolution of Ailyce's analysis methodologies based on real-world customer pro-jects

Profile of the ideal candidate

The ideal candidate should have:

We are looking for a passionate, customer-oriented professional who combines deep functional analysis expertise with exceptional communication abilities. You bring a strong analytical mindset, proven experience in managing complex requirements, and the ability to bridge business and technical perspectives. Your entrepreneurial spirit will help shape the future of AI-driven software development with Ailyce.

You are likely to have:

- 3 to 5 years of professional experience in functional analysis with a proven track record in complex projects
- Exceptional English communication skills---both written and spoken---with the ability to articulate complex technical concepts to diverse audiences
- Strong customer-facing experience with proven ability to lead requirements gathering sessions and build lasting client relationships
- Excellent analytical and problem-solving abilities with exceptional attention to detail and structured thinking
- Expert-level proficiency in functional analysis, translating business requirements into detailed specifications, user stories, and acceptance criteria
- Extensive experience creating comprehensive functional documentation including process flows, use cases, wireframes, and feature specifications
- Solid understanding of SDLC, Agile methodologies (Scrum, Kanban), and modern software development practices
- Experience with requirements management tools and techniques
- Familiarity with AI/ML concepts and enthusiasm for leveraging AI technologies in business analysis
- Strong facilitation and presentation skills with the ability to lead workshops and drive consensus among stakeholders
- Outstanding interpersonal and social skills---collaborative, empathetic, and skilled at building trust with customers and team members
- A strong innovator mindset, entrepreneurial spirit, and the drive to take initiative in ambiguous situations
- A Bachelor's or Master's degree in Computer Science, Information Technology, Business Analysis, or a related field
- A flexible working attitude, focusing on results rather than rigid 9-to-5 approach

Bonus Qualifications:

- IIBA (International Institute of Business Analysis) or similar professional certifications
- Experience in software testing, test strategy development, and quality assurance methodologies
- Hands-on experience with manual and automated testing approaches (Selenium, Playwright, or similar tools)
- Familiarity with test management tools and testing frameworks
- ISTQB certification or equivalent testing credentials
- Experience with AI-powered testing tools
- Knowledge of multiple industries or domains

You are not just an analyst---you are a strategic partner who bridges the gap between customer vision and technical reality. You're a clear communicator, a trusted advisor, and a forward-thinking professional ready to shape the next generation of AI-driven software development.

What we offer?

We offer you:

- An opportunity to shape the future of AI-driven software development, contributing to projects that blend technology, innovation, and business insight.
- A dynamic and collaborative work environment that encourages learning, experimentation, and growth.
- Exposure to cutting-edge tools and technologies, including AI/ML platforms, automation frameworks, and cloud-based ecosystems.
- Direct impact on business-critical decisions, working closely with leadership, customers, and cross-functional teams.

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- Continuous learning and upskilling opportunities in functional analysis, AI testing, automation, and product strategy.
- A culture of trust and openness, where your ideas are valued and your contributions make a visible difference.
- Competitive compensation aligned with your skills, experience, and impact.

Job location

Bangalore, (Karnataka, India)

Interested?

Interested in this open position? Please send your resume to want2b@infanion.com